COMP407 Meeting

Date: August 27, 2014

Time: 2:00 pm – 5:00 pm

Venue: LTGame Ltd. – Conference Room 15F CD, SKY

**Participants:**

LTGame:

Betty, Chief Operating Officer

David So, IT Department, Project Management

Sam Sou Keng, Senior I.T. Manager

Macao Polytechnic Institute

Rita Tse

Phillip Lei

Benjamin Ng

Jacky Tang

Athena Hoi

Sandy Chan

Key Liang

Minutes taken by: Sandy Chan

**Discussion:**

1) Welcoming message from David So

2) Presentation –

a) IT Service Management and Tools (David/Athena)

b) Gaming Device Interface Development (Sam/Lillian)

3) Brainstorming on possible projects

4) Decide on two projects

1. GSA-enabled EGM prototype
2. IT Service Management using SugarCRM
3. IT Service Management using SugarCRM
   1. Improve the system
   2. Try to create the first case (Lillian’s project)